



2022 Terms and conditions

1. Covid19

All directions from Love2learn regarding Covid19 changes in Government requirements will be made clear to you via Email and signage at Love2learn. Together we must follow the conditions set out by the Government.

Please keep my business and all our clients safe during this time.

During Government Covid 19 imposed Lockdowns, classes will be run online via Zoom.

If your class is not going to be run online you will be notified and when allowed a face to face make up class will be organised (This may be a longer class run at your usual time over several weeks to catch up or a class at another time), if that is not possible then a credit will be issued toward the following terms fees.

Do not come to love2learn if you or your child has any Covid19 symptoms or cold/flu like symptoms or any illness. Or if you have been in close contact with someone who has been a positive case for covid19. If your school or kindergarten has been shut down due to it being an exposure site and your child is included in its quarantine measures do not bring them to our classes.

2. Cancellations of Enrolment

1. You are enrolling for the full year from the time you enrol and will automatically be re enrolled for the next term.
2. As I hold a place for your child and places are limited you need to give me 2 weeks notice if your child is not going to continue on mid term due to circumstances . The remainder of term fees paid will not be refundable.
3. If more than 2 weeks notice is not given prior to the end of a term that your child will not continue on and you notify me in the first week of the new term and let me know then you will be charged for the first 4 weeks of the term as I will have turned down other prospective students in order to keep your child's place for the year.

3. Absences / Refunds / Make up Classes

1. In case of absences (illness, appointments, **imposed covid 19 quarantine**, holidays) there are no refunds given once you have paid for the term. You will be given the missed activity sheets to follow up at home and where possible offered a make up class.
2. If your age group class is on another day of the week you are missing a session you are welcome do a make up class on any of those days. No more than 2 make up classes per term. (Please notify me via text to arrange).

3. No refunds will be given for not being able to do a make up class. This includes Primary classes for which there are no make up lessons as classes only run one afternoon per week.
4. In the event that a teacher is away and we are unable to find a substitute teacher we will issue you with a credit for the class.

4. House Keeping

1. Parents are welcome to stay in class with their child for the session. (as soon as covid19 restrictions allow for this to happen Alternatively, after your child feels comfortable, you may leave your child in our care until the end of the session. Toddlers are your responsibility at all times and are not permitted to join in the class for health & safety reasons. If siblings become too distracting for the class to run we ask that you don't stay for the session.
2. It is imperative to let Lisa know of any allergies your child has and disclose it on our enrolment form. If your child has a care plan for the Allergy response, please give Lisa a copy and provide the relevant medication or Epipen.
3. NO NUTS POLICY- Please don't send food with nuts in it or nuts for show and share or have nuts in your child's bag for a snack before or after the session. We have children with potentially life-threatening nut allergies.
4. If you are going to have someone else pick up your child and their details are not on our enrolment form, please text or let Lisa know their name and mobile number.
5. In the case of readers not being returned or being returned damaged a fee of \$10 per book will be charged. When returning readers into our outside letter box please put them in a plastic bag with your child's name on it. (applicable for returns done when we are not open)
6. Please text Lisa to let her know your child will be away so we are not waiting for them to arrive before starting the session. (0425727668)
7. If your child is sick please do not send them to their Love2Learn class that week.

5. Fees

1. Fees can be paid by cash or Direct Debit and are due 2 weeks before the next Term commences.
2. Late payments will incur a fee of \$20.
3. If you begin Love2Learn during a Term then payment is required before commencement.
4. (Fees will be charged from the date of the first session after their free Trial class.)
5. (More details are on the Fees/Dates handout)

I have read and agree with these Terms and Conditions.

Signature _____ Date _____

Please print your full name here: _____

Please print child's name clearly here: _____